

Privacy Policy

Polyeco S.A. is committed to protecting the privacy of users of this website (the “Website”) and will take all necessary steps to ensure that users’ personal data is handled with respect to their fundamental rights and freedoms, as well as their personal dignity, with particular focus on confidentiality. Thus, we at Polyeco S.A have prepared this Privacy Policy to briefly explain how we will collect, use, share, and protect your personal data. It also describes your choices regarding the use, access, and correction of your personal data.

What information do we collect from you?

Polyeco S.A. collects certain personal data. Some of this data is mandatory due to the underlying technologies of the Internet, some is necessary for the proper functioning of our website, and some is voluntarily provided by you when you use our contact details (email or phone). This Privacy Policy will also provide you with complete information so that you can give explicit and informed consent to the processing of your personal data where required. In general, any information and data that you provide or is otherwise collected by us in connection with the Website will be used by Polyeco S.A in compliance with Regulation (EU) 2016/679 (“GDPR”). This means, in particular, that any processing of personal data carried out by Polyeco S.A will adhere to the principles of lawfulness, fairness, transparency, purpose limitation, data minimization, accuracy, storage limitation, integrity, and confidentiality.

Data provided voluntarily by the user

As you use the Website and, in particular, as you use our contact details (email and phone) provided on the Website, Polyeco S.A collects and processes only information related to you as an individual that allows us to identify you, either directly or in conjunction with additional information (“Personal Data”). These details are collected by Polyeco S.A when you choose to provide them and include your name, email, phone number, and the content of your message. This is done to identify you, respond to your request, and ensure the follow-up of your request.

Browsing Data

The operation of the Website, like any website on the Internet, involves the use of computer systems and software procedures that collect information about the Website’s users as part of their routine operation. The transmission of this information is automatic when using Internet communication protocols. Although Polyeco S.A does not collect this information to associate it with specific users, it is still possible that, by its nature and through processing and association with further data held by third parties, this information may allow user identification, either directly through that information or by using other information collected. Therefore, this information should also be considered Personal Data.

This information includes various parameters related to your operating system and computing environment, including IP address, location (country), domain names of your computer, URI (Uniform Resource Identifier) addresses of the resources you request on the website, the time of the requests, information about your activities on our Website (e.g., pages you visit, products you view), the method used to submit requests to the server, the size of the file received in response to a request, the numerical code indicating the status of the response

from the server (successful, error, etc.), details about the device (e.g., computer, tablet, or smartphone) you use to access our Website, and so on, through cookies and other technologies that enable this tracking. For managing Flash cookies, please refer to our Cookie Policy. You can control the use of cookies at the individual browser level, but if you choose to disable cookies, it may limit your use of certain features or functions on our website or service, as described further below.

These data will be used by Polyeco S.A only for aggregate, statistical purposes regarding the use of the Website, without associating them with any user identifiers, to ensure proper operation and to identify any errors or misuse of the Website. These data may also be used for the purpose of investigating liabilities in case of information crimes committed against the Website.

Processing Activities

Data processing is carried out using procedures, technical, and electronic means that ensure the confidentiality and security of the data. This includes activities such as collection, recording, organization, storage, consultation, processing, modification, selection, retrieval, alignment, use, combination, blocking, communication, dissemination, deletion, and destruction of data, including combinations of two or more of these activities.

Who Will Have Access to Your Personal Data?

Only Polyeco S.A is the recipient of your personal information. These details are never transferred to third parties. Neither Polyeco S.A nor any of its subcontractors engage in the commercial trade of the personal data of visitors and users of its website. In the context of its activities and for the purposes specified above, your Personal Data may be shared with the following entities (“Recipients”):

- Duly appointed data processors: These processors provide specific processing or auxiliary services (e.g., data storage, website hosting, IT services related to the operation of the Website, email dispatch) on our behalf and under our instructions. Their data protection maturity has been verified by us prior to entering into the required data processing agreements.
- Selected individuals authorized by Polyeco S.A : These individuals are authorized to process Personal Data necessary for carrying out activities strictly related to the provision of services through the Website (e.g., technical maintenance of network equipment and electronic communication networks). They have undertaken confidentiality obligations or are subject to appropriate legal confidentiality obligations (e.g., employees of Polyeco S.A.).
- Public authorities, bodies, or entities: In accordance with applicable laws or binding orders of such authorities, bodies, or entities. We may also disclose your Personal Data when we believe in good faith that the disclosure is necessary to protect your safety or the safety of others, investigate fraud, or respond to a government request.

Security of Personal Data

All Personal Data collected and processed through the Website will be stored and processed in a manner that minimizes the risk of destruction, loss (including accidental loss), unauthorized access/use, or incompatible use with the original purpose of collection.

Retention of Personal Data

In general, Polyeco S.A will retain your Personal Data only for as long as is strictly necessary for the purpose for which it was collected. Personal Data processed for the provision of services will be retained by Polyeco S.A for the period deemed absolutely necessary to fulfill such purposes. However, the information will be retained for a longer period if needed to address any claims regarding the services or to protect the interests of Polyeco S.A related to potential liability associated with the provision of services. After these periods, all data will be deleted, except for data that we are legally required to retain for a longer period.